

## Drop-In Childcare Rules

- The Childcare room will provide age appropriate toys and activities. For safety and hygienic reasons we ask that children refrain from bringing their own toys to child care. Your child may have ONE comfort item if it is likely they will not be able to tolerate their stay without it.
- If your child chooses to bring a personal belonging, Ebb & Flow is NOT responsible for its loss or damage.
- Maximum time allowed per day is 2 hours total, which includes your massage and time spent in the tea room.
- If your child is ill on the day of the massage, you will have the option to reschedule with no penalty. SICK children are NOT PERMITTED in the kids' area.
- Please be CERTAIN your child is free of any communicable diseases or infestations such as Lice, Scabies, Ringworm, Impetigo, etc. If such a condition is discovered while the child is in our care, your session will be terminated discretely and you will be required to collect your child and exit the facility. A doctor's/nurse's note will be required before your child can stay with us again.
- Children will remove shoes while in the child care room. Please bring a pair of socks for comfort and hygiene.
- Disruptive or inappropriate behavior will not be tolerated. In these circumstances, parents will be notified immediately.
- If a child is inconsolable for more than 10 minutes, parents will be notified and asked to return to the childcare area to assist staff.
- Children will be released ONLY to the person who dropped them off. In the event that an emergency renders you incapable of retrieving your child from our care, we will call and release your child to your emergency contact. Please be certain this person is someone local you can trust and depend on to care for your child. We will in no way be held responsible for your child's welfare once they have been released to this person's custody.
- Medications will NOT be administered by childcare staff.
- Please change your child's diaper or have them use the bathroom BEFORE your massage.
- I understand that if, during the session, my child needs their diaper changed or requires supervision while using the bathroom, and I have not given Ebb & Flow MTC inc. Childcare staff permission to assist, I am responsible to leave the session and attend my child.